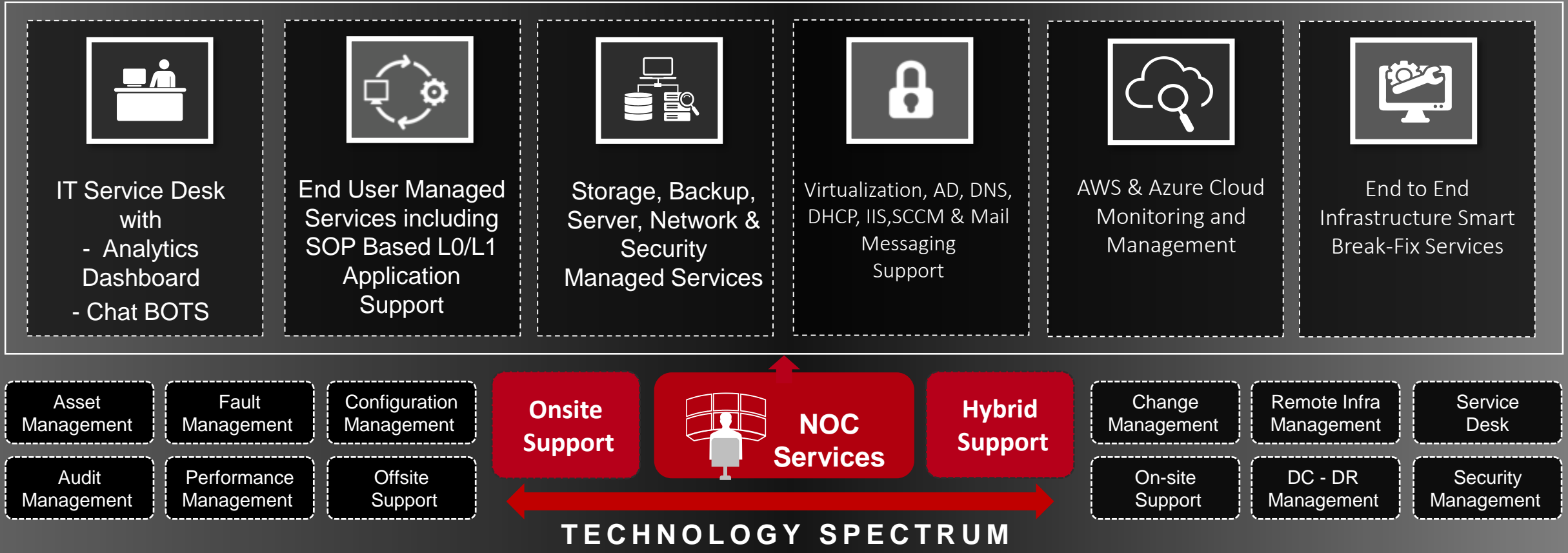# Managed Services Offerings

END TO END IT INFRASTRUCTURE MANAGEMENT - Cable to Cloud
In-depth expertise and end-to-end IT infrastructure support capability and services

IT Service Desk with - Analytics Dashboard - Chat BOTS	End User Managed Services including SOP Based L0/L1 Application Support	Storage, Backup, Server, Network & Security Managed Services	Virtualization, AD, DNS, DHCP, IIS,SCCM & Mail Messaging Support	AWS & Azure Cloud Monitoring and Management	End to End Infrastructure Smart Break-Fix Services

Asset Management	Fault Management	Configuration Management	**Onsite Support**	**NOC Services**	**Hybrid Support**	Change Management	Remote Infra Management	Service Desk
Audit Management	Performance Management	Offsite Support				On-site Support	DC - DR Management	Security Management

TECHNOLOGY SPECTRUM

- **Operating System:** Linux, Windows, Solaris, AIX, UNIX, etc.
- **Virtualization:** VMWare, Oracle VM, Microsoft Hyper-V, Citrix etc.
- **Server & Storage:** Dell, EMC, NetApp, HP, Cisco, Nutanix, etc.
- **Backup:** Symantec NetBackup, Veeam, CommVault, Arcserve, etc.

- **Network & Security:** Cisco, Juniper, F5, Barracuda, Palo Alto, Checkpoint, Symantec, McAfee, etc.
- **Directory Services / Messaging:** AD, DNS, DHCP, MS Exchange, O365, Lotus Notes etc.
- **Public Cloud:** AWS, Azure, Oracle, GCP